

ENGAGING, RELEVANT, COST EFFECTIVE TRAINING

The Duties and Responsibilities of a Glamping Site Owner

**£50
ONLY**



This online accredited training for glamping site owners and operators will help ensure that you are aware of applicable legislation and regulations when setting up your site, receiving guests and also when employing staff. The information covered in the training will help ensure that you avoid situations where you may inadvertently break the law and thereby lay yourself open to fines and compensation claims - making you a less risky proposition to insurers.

The training has been split into 3 parts:

- Part 1 - Before you open your glamping site
- Part 2 - Guests and Visitors
- Part 3 - Managing Health and Safety

The approximate duration of this training is 4-5 hours.

PURCHASING FOR YOUR ORGANISATION

If you are buying for your organisation rather than for yourself, it is simple for you to add learners, assign training and print certificates. You will have a dashboard to monitor learner progress and attainment.

Our training licences **don't expire** and are only assigned to a learner the first time they launch the training. Substantial discounts are applied to bulk purchases and annual licences are also available.

The course has been accredited by the Glamping Association and the CPD Certification Service.

A certificate, with the Glamping Association and CPD logo, is available for download on successful completion of all three parts of the course.

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i2Comply

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PART 1 - BEFORE YOU OPEN YOUR GLAMPING SITE

- When and where you need to apply for planning permission.
- When building regulations might apply and the need to consider Health and Safety regulations.
- Requirements regarding water supply.
- When you might require a commercial waste collection service.
- When a site licence is required and the potential consequences of operating without one.
- Important considerations when employing staff.

PART 2 - GUESTS AND VISITORS

- The dos and don'ts when promoting your business.
- Key considerations when taking bookings and dealing with cancellations.
- Occupier liability legislation and your duty of care towards visitors and guests.
- Pointers on customer service.
- Important considerations regarding food, drink and entertainment.
- What you must do if you wish to transport guests.
- Your responsibilities regarding your guests' belongings.
- Why Public Liability Insurance is important.

PART 3 - MANAGING HEALTH AND SAFETY

- The management of health and safety.
- Fire safety on site.
- First-aid provision for employees and guests.
- Hazardous substances.
- Manual handling activities.
- Activities that require individuals to work at height.
- The use of equipment on site.
- The provision and use of Personal Protective Equipment (PPE).
- The Display Screen Equipment (DSE) Regulations.

